



Kapi'olani Community College

CONTINUOUS IMPROVEMENT REPORT

Student Success Council

(8 participants responded to this survey.)

2018-2019 Academic Year

What successes were achieved?

Successes of the Student Success Council were:

- 87.5% of the council members felt that follow-up action items and person(s) responsible were clearly communicated.
- 87.5% of the council members felt that the meetings were efficient.
- 87.5 % of the council members felt that they had an equal opportunity to participate.
- 87.5% of the council members felt that that the Student Success Council worked effectively towards fulfilling its purpose and responsibilities.

Successes of the Student Success Council further included:

- enjoying the collaboration with others;
- engaging in cross-campus dialogue;
- sharing important topics;
- having the diversity of members to provide a holistic view to campus issues and directions, which is invaluable and a necessary element for campus change;
- having a clear goal and an easy team to work with, which allowed the team to achieve their goals; and
- being part of the grassroots efforts to advance student success by faculty, students, and staff.

While the Student Success Council continuously works toward clear communication, efficient meetings, equal participation among members, and fulfilling its purpose and responsibilities, we want to strive for 100% in all of these areas.

What improvements need to be worked on?

Areas where the Student Success Council can improve upon are:

- Providing Adequate Information: Only 62.5% of the council members felt that they had adequate information to make informed recommendations.

- Participation: Only 71% of the council members felt that their participation was important and valuable to the campus.

Other areas of improvement include:

- Communication: The council members want regular updates of what the Student Success Council is working on and clearer and more communication to the larger campus community. The members also want to have a greater voice and impact on the decisions that are made in campus change and initiatives (i.e., ISS, SSC, and SSP).
- Efficiency: The council members want to implement action items more expediently after decisions are made but progress seems to get bogged down in areas outside of the Council's control.
- Attendance & Involvement: The council members want to find better ways to come together as a team to have meetings. It has been difficult to have meetings where the majority of members can attend. Furthermore, the council members want the Council to work on involving more faculty, staff, and students.

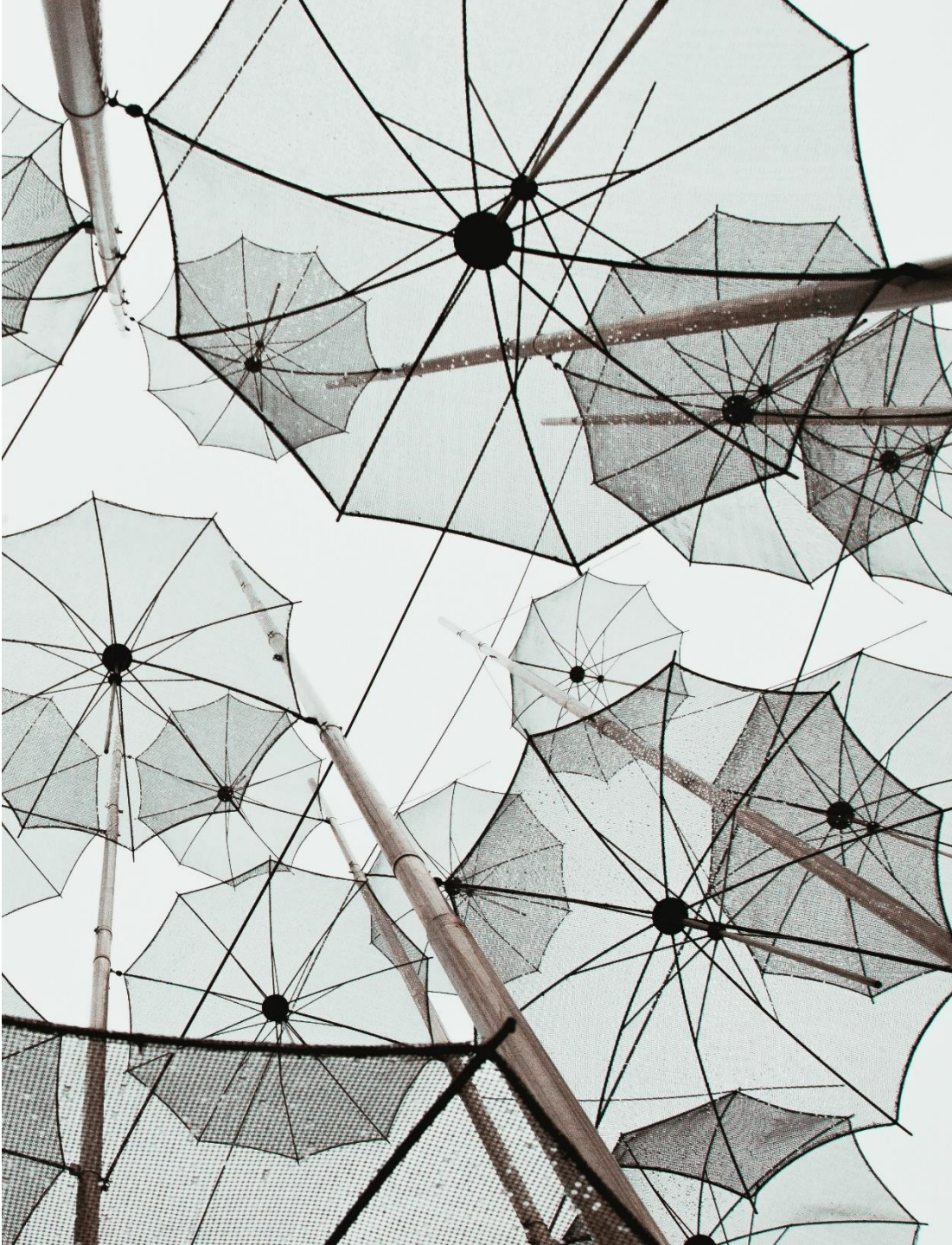
What goals emerge from the data?

Given the Council's survey results and the comments we received, we have come up with the following goals for the upcoming 2019-2020 academic year:

GOAL 1: During the 2019-2020 academic year, the Student Success Council will send out two updates per semester via the College's News & Events and via the Offices of Academic Affairs & Student Affairs to inform the campus community on what the Council is working on and/or what the Council has achieved during those semesters.

GOAL 2: During the 2019-2020 academic year, the Student Success Council will work to generate and implement six different strategies to increase the attendance of members at each Student Success Pathway/Phase team meetings.

GOAL 3: During the 2019-2020 academic year, the Student Success Council will attend the College's New Employee Orientation, Staff Council, and Student Congress once per semester to invite faculty, staff, and students to participate on the Council.

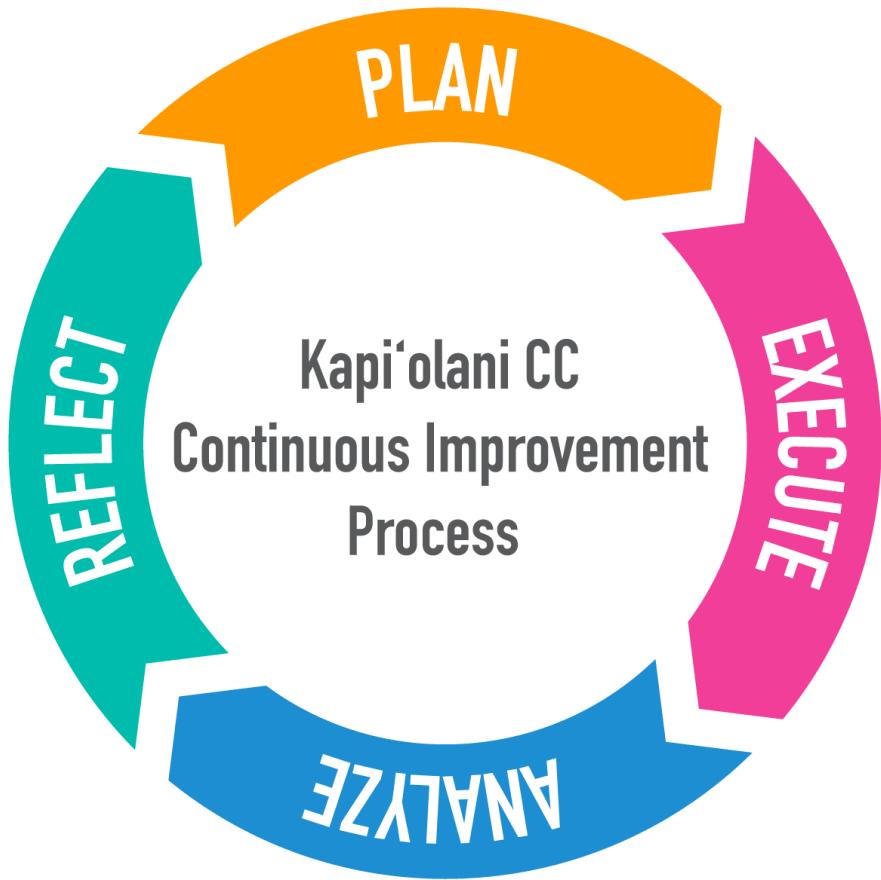


UNIVERSITY of HAWAI'I®

KAPI'OLANI
COMMUNITY COLLEGE

Student Success Council Internal Survey (8 Respondents)

data contact: karapw@hawaii.edu | April 17, 2019



What do you notice? What do you wonder?

Analyze and reflect.

The Accreditation Work Group will guide you through discussions in fall to dive into the goal planning phase.

Engage in data-informed conversations.

What stands out? Which elements from the survey can you use to form your initial goals?

Be objective.

Understand *what* is happening before moving to the *why*. Ask questions. Share what you notice and what you wonder about the survey responses with one another.

Q1. Please indicate the frequency of each scenario:

The council worked effectively towards fulfilling its purpose and responsibilities.

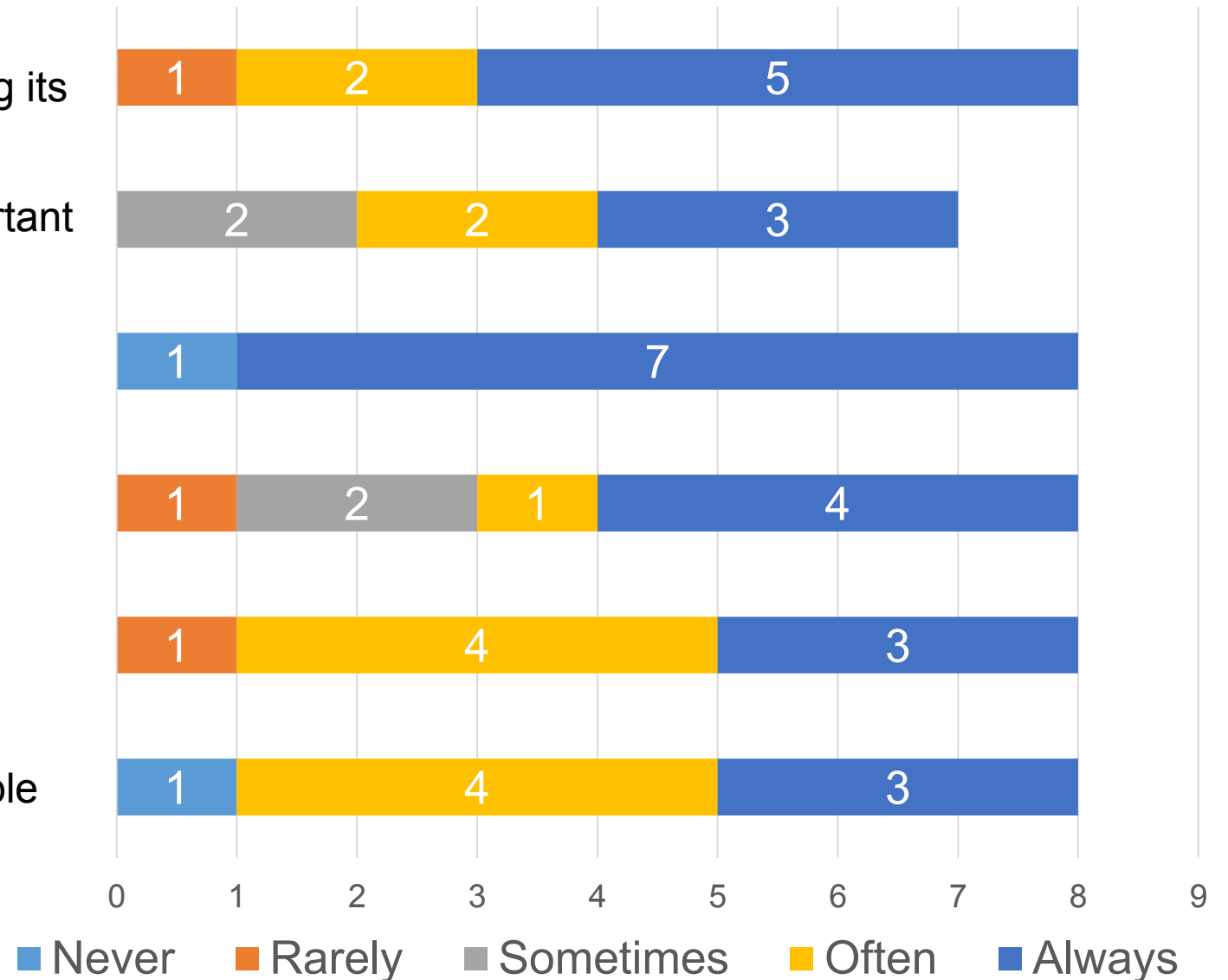
My participation in this organization was important and valuable to the campus.

Members had equal opportunity to participate.

Members had adequate information to make informed recommendations.

Meetings were efficient.

Follow-up (action) items and person responsible were clearly communicated.



Q2. As a member, please share what you think is working well in the Council.

I enjoy the collaboration with others.

Cross-campus dialogue and sharing on topics important to us all

The diversity of members help provide a holistic view to campus issues and directions. This is invaluable and a necessary element for campus change.

Our team had a clear goal and an easy to work with, group of people. This allowed us to achieve our goals.

The grassroots efforts to advance student success by faculty, students, and staff.

Q3: As a member, please share what you think the Council can improve on.

Requesting more updates as I'm unsure what the SSC has been working on. It isn't always communicated back to the campus

It seems that after the Council makes its decisions, movement on items gets bogged down in other departments/areas.

I sometimes wonder what the other SSP groups are working on. Maybe something online to show the beautiful SSP circles and current projects? Like an SSP Hub or something? Or some sort of coming together and sharing out?

Greater impact and voice of the SSC in campus change and initiatives.

As with many teams it is difficult to have meetings where people can attend. I do not think this is a problem that necessarily can be solved, but if there are ideas, we are completely open to them.

Better communication. Still not clear of purposes between ISS, SSC and SSP.

The Council can work on getting more people involved and communicating what the Council is doing to the larger campus community.

The thoughts, feelings, and ideas shared in each survey will inform decisions moving forward.

Mahalo to all who shared their voice.

