



Kapi'olani Community College

CONTINUOUS IMPROVEMENT REPORT

Student Success Council

AY 2020-2021

What successes does your data reflect?

- All members reported that the Council always/often worked effectively towards fulfilling its purpose and responsibilities.
- All members reported that they always/often had equal opportunity to participate.
- Of the members who responded that meetings were applicable to them, all reported that meetings were always/often efficient. (2 replied N/A)
- Of the members who responded that follow-up action items were applicable to them, all reported that follow-up action items and persons responsible were always/often clearly communicated. (1 replied N/A)
- SSP Coordinator actively listens to Council members and supports collaborative efforts.
- There are some great initiatives that come from the SSC.
- Members love working with a variety of people to focus on specific SSP goals. It allows them to create unique and worthwhile programs and initiatives.
- What is working well is that SSC is a collaborative, ground roots effort.

What goals emerge from the data?

- Areas that the SSC plans to improve on are:
 - Increased involvement of faculty, staff, and students in the SS Pathways.
 - Increased focus on post-COVID initiatives.
 - Increased direction from Administration to better align with institutional priorities.
 - Increased communication.
 - Increased time and discussions for meetings.



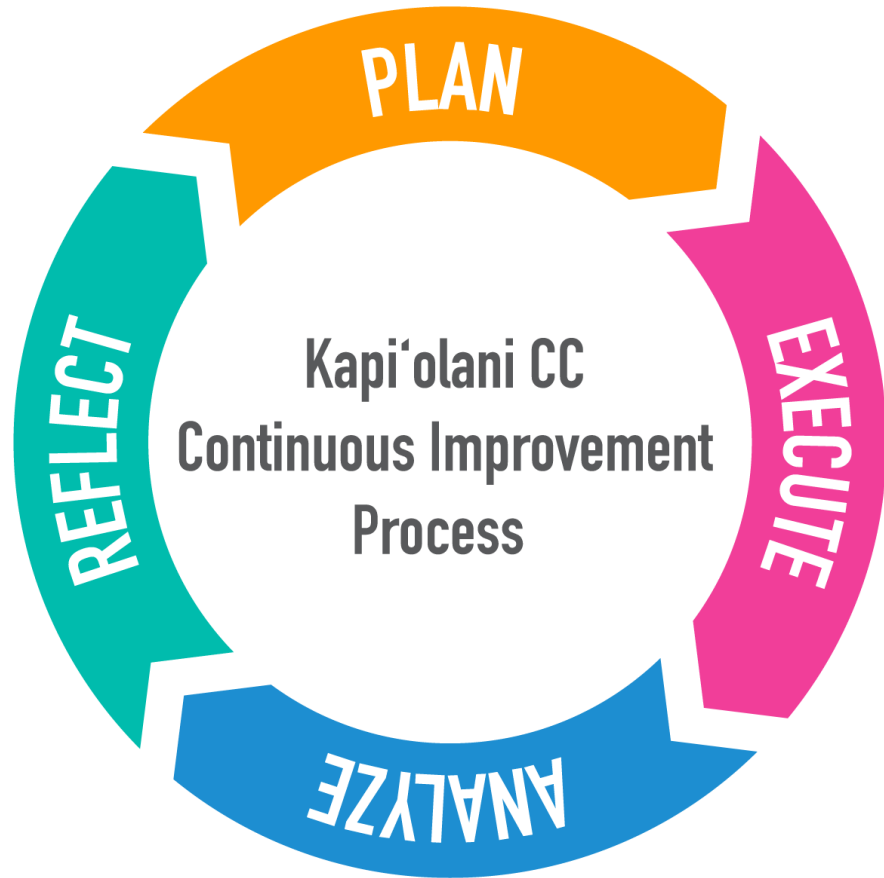
2021 Internal Survey Results

Student Success Council
9 Responses



UNIVERSITY of HAWAII*
KAPĪ'OLANI
COMMUNITY COLLEGE

What do you notice? What do you wonder?



Analyze and reflect.

The Continuous Improvement Work Group will guide you through discussions in fall to dive into the goal planning phase.

Engage in data-informed conversations.

What stands out? Which elements from the survey can you use to form your initial goals?

Be objective.

Understand *what* is happening before moving to the *why*. Ask questions. Share what you notice and what you wonder about the survey responses with one another.

Q1. Please indicate the frequency of each scenario within the current academic year (fall 2020-spring 2021):

The council worked effectively towards fulfilling its purpose and responsibilities.



My participation in this organization was important and valuable to the campus.



Members had equal opportunity to participate.



Members had adequate information to make informed recommendations.



Meetings were efficient.



Follow-up (action) items and persons responsible were clearly communicated.



■ Never ■ Rarely ■ Sometimes ■ Often ■ Always ■ N/A

Q2. As a member, please share what you think is working well in the Council.



We are doing great things for students.

SSP Coordinator actively listens to council members and supports collaborative efforts.

I think there are some great initiatives that come from the SSC even if they are not implemented by Admin.

I love working with a variety of people to focus on a specific goal in SSP. I believe this allows us to create unique and worthwhile programs or initiatives.

What working well is that the SSC is a ground roots effort, where our pathway team members collaborate to discuss and implement what we think might advance student success in alignment with our pathway.

Q3. As a member, please share what you think the Council can improve on.



Personally, I need to get more people involved in my portion of the success pathway.

more discussion and focus on post-COVID initiatives

I sometimes feel we are still silo-d (sp?) and find it challenging to get student involvement in our Engage committee because they have their own things going on.

I think we are doing okay. It is very difficult to get communication with others in a timely manner. Creating initiatives is highly dependent on other on campus and thus takes an enormous amount of time.

We have not met for a year since COVID, and we decided to meet via email since our schedules were very busy and did not have the time to meet via Zoom. I would like the meetings to resume whether face to face (when able to) or via Zoom.



**Mahalo for
sharing your voice!**

**In the spirit of
Continuous Improvement,
this feedback will inform and
shape your group's goals for
the next academic year.**