



Kapi'olani Community College

CONTINUOUS IMPROVEMENT REPORT

‘Aha Kalāualani

AY 2020-2021

What successes does your data reflect?

The response to the external survey increased by 100% with 28 responses this year as compared to 14 in 2019. In addition, the survey data shows a strong improvement in how the general membership responded to the following.

- ‘Aha Kalāualani educates college administration, faculty and staff about issues important to Native Hawaiians.
 - 2019- 79% agree or strongly agree
 - 2021-96% agree or strongly agree
- I understand the role of ‘Aha Kalāualani on campus.
 - 2019-86% agree or strongly agree
 - 2021-93% agree or strongly agree
- There are opportunities for me to provide input to ‘Aha Kalāualani before they make decisions that affect me.
 - 2019-77% agree or strongly agree
 - 2021-89% agree or strongly agree
- ‘Aha Kalāualani effectively represents me at Kapi‘olani CC in Native Hawaiian matters.
 - 2019-75% agree or strongly agree
 - 2021-92% agree or strongly agree
- ‘Aha Kalāualani keeps me well informed of its actions.
 - 2019-71% agree or strongly agree
 - 2021-96% agree or strongly agree

Based on the 2019 survey results, ‘Aha Kalāualani worked to improve communication to membership and it is notable that this area showed the biggest improvement. In 2019, 71% of general membership agreed or strongly agreed that ‘Aha Kalāualani keeps them well informed of its actions. This increased to 96% in 2021.

What goals emerge from the data?

One comment from the internal survey noted that ‘Aha Kalāulani should include more staff from other areas of campus. The general members suggested incentivizing staff participation and holding supervisors accountable to allow staff to attend.

Open-ended survey questions were not included in the external survey this year. We will be resending another survey with the same open end questions as our internal survey to our General Members during the week of May 10th and ending May 17th.