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Key Findings: A Starting Point

The Key Findings report provides an entry point for reviewing results from your administration of the 2012 Community College Survey of Student Engagement (CCSSE). The report provides college-specific data in an easy-to-share format including benchmark comparisons between the college, top-performing colleges, and the CCSSE cohort. It also highlights aspects of highest and lowest student engagement at the college, as well as results from five of the CCSSE special-focus items on promising educational practices. Select faculty survey data are also highlighted.

Promising Practices for Student Success

In each annual administration, CCSSE has included special-focus items to allow participating colleges and national researchers to delve more deeply into areas of student experience and institutional performance of great interest to the field. The 2012 special-focus items are part of an ongoing national research project focused on community college students’ participation in a defined collection of promising practices for which there is emerging evidence of effectiveness in strengthening student learning, persistence, and attainment. This work will link data from the 2012 CCSSE special-focus items; related items on the 2012 faculty survey (CCFSSE), which explore the extent of faculty members’ use of the identified promising practices in their teaching; and institutional data collected from the new Community College Institutional Survey (CCIS) that address questions about how these promising practices are implemented across varied institutions. Additionally, a corresponding special-focus module will be included in the 2012 administration of the Survey of Entering Student Engagement (SENSE).

This data collection will provide empirical confirmation of promising educational practices in community colleges; quantification of the extent to which those practices are part of the current experience of our students; and information about whether participation in these types of practices varies across subgroups of students. Ongoing data analysis will provide new evidence of how student participation in these practices is related to overall student engagement, academic progress, and college completion.

Benchmark Overview by Enrollment Status

Figure 1 below represents your institution’s CCSSE benchmark scores by students’ enrollment status.

![Benchmark Scores Chart]

- **Active and Collaborative Learning**
  - Less than full-time students: 46.9
  - Full-time students: 58.5

- **Student Effort**
  - Less than full-time students: 44.4
  - Full-time students: 53.4

- **Academic Challenge**
  - Less than full-time students: 48.7
  - Full-time students: 57.1

- **Student-Faculty Interaction**
  - Less than full-time students: 47.3
  - Full-time students: 54.7

- **Support for Learners**
  - Less than full-time students: 46.7
  - Full-time students: 51.3
The CCSSE benchmarks are groups of conceptually related survey items that address key areas of student engagement. The five benchmarks denote areas that educational research has shown to be important to students’ college experiences and educational outcomes. Therefore, they provide colleges with a useful starting point for looking at institutional results and allow colleges to gauge and monitor their performance in areas that are central to their work. In addition, participating colleges have the opportunity to make appropriate and useful comparisons between their performance and that of other groups of colleges.

Performing as well as the national average or a peer-group average may be a reasonable initial aspiration, but it is important to recognize that these averages are sometimes unacceptably low. Aspiring to match and then exceed high-performance targets is the stronger strategy.

Community colleges can differ dramatically on such factors as size, location, resources, enrollment patterns, and student characteristics. It is important to take these differences into account when interpreting benchmark scores—especially when making institutional comparisons. The Center for Community College Student Engagement has adopted the policy “Responsible Uses of CCSSE and SENSE Data,” available at [www.cccse.org](http://www.cccse.org).

CCSSE uses a three-year cohort of participating colleges in all core survey analyses. The current cohort is referred to as the 2012 CCSSE Cohort (2010-2012) throughout all reports.

**CCSSE Benchmarks**

- **Active and Collaborative Learning**
  Students learn more when they are actively involved in their education and have opportunities to think about and apply what they are learning in different settings. Through collaborating with others to solve problems or master challenging content, students develop valuable skills that prepare them to deal with real-life situations and problems.

- **Student Effort**
  Students’ own behaviors contribute significantly to their learning and the likelihood that they will successfully attain their educational goals.

- **Academic Challenge**
  Challenging intellectual and creative work is central to student learning and collegiate quality. These survey items address the nature and amount of assigned academic work, the complexity of cognitive tasks presented to students, and the rigor of examinations used to evaluate student performance.

- **Student-Faculty Interaction**
  In general, the more contact students have with their teachers, the more likely they are to learn effectively and to persist toward achievement of their educational goals. Through such interactions, faculty members become role models, mentors, and guides for continuous, lifelong learning.

- **Support for Learners**
  Students perform better and are more satisfied at colleges that provide important support services, cultivate positive relationships among groups on campus, and demonstrate commitment to their success.

For further information about CCSSE benchmarks, please visit [www.cccse.org](http://www.cccse.org).

![Figure 2](image-url)

**Notes:** Benchmark scores are standardized to have a mean of 50 and a standard deviation of 25 across all respondents. For further information about how benchmarks are computed, please visit [www.cccse.org](http://www.cccse.org).
Aspects of Highest Student Engagement

Benchmark scores provide a manageable starting point for reviewing and understanding CCSSE data. One way to dig more deeply into the benchmark scores is to analyze those items that contribute to the overall benchmark score. This section features the five items across all benchmarks (excluding those for which means are not calculated) on which the college scored highest and the five items on which the college scored lowest in comparison to the 2012 CCSSE Cohort.

The items highlighted on pages 4 and 5 reflect the largest differences in mean scores between the institution and the 2012 CCSSE Cohort. While examining these data, keep in mind that the selected items may not be those that are most closely aligned with the college’s goals; thus, it is important to review all institutional reports on the CCSSE online reporting system at www.cccse.org.

Figure 3 displays the aggregated frequencies for the items on which the college performed most favorably compared with the 2012 CCSSE Cohort. For instance, 29.0% of Kapiolani Community College students, compared with 23.6% of other students in the cohort, responded often or very often on item 4g.

Table 1

<table>
<thead>
<tr>
<th>Benchmark</th>
<th>Item Number</th>
<th>Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active and Collaborative Learning</td>
<td>4g</td>
<td>Worked with classmates outside of class to prepare class assignments</td>
</tr>
<tr>
<td>Active and Collaborative Learning</td>
<td>4i</td>
<td>Participated in a community-based project as a part of a regular course</td>
</tr>
<tr>
<td>Student-Faculty Interaction</td>
<td>4k</td>
<td>Used email to communicate with an instructor</td>
</tr>
<tr>
<td>Academic Challenge</td>
<td>7</td>
<td>Mark the box that best represents the extent to which your examinations during the current school year have challenged you to do your best work at this college</td>
</tr>
<tr>
<td>Student Effort</td>
<td>10a</td>
<td>Preparing for class (studying, reading, writing, rehearsing, doing homework, or other activities related to your program)</td>
</tr>
</tbody>
</table>

Notes:
For Item(s) 4, often and very often responses are combined.
For Item(s) 7, 5 to 7 responses on the 1 - 7 challenge scale are combined.
For Item(s) 10, 11 to 20, 21-30, and more than 30 hours responses are combined.
Aspects of Lowest Student Engagement

Figure 4 displays the aggregated frequencies for the items on which the college performed least favorably compared with the 2012 CCSSE Cohort. For instance, 52.6% of Kapiolani Community College students, compared with 65.8% of other students in the cohort, responded often or very often on item 4a.

Table 2

<table>
<thead>
<tr>
<th>Benchmark</th>
<th>Item Number</th>
<th>Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active and Collaborative Learning</td>
<td>4a</td>
<td>Asked questions in class or contributed to class discussions</td>
</tr>
<tr>
<td>Student-Faculty Interaction</td>
<td>4m</td>
<td>Talked about career plans with an instructor or advisor</td>
</tr>
<tr>
<td>Support For Learners</td>
<td>9f</td>
<td>Providing the financial support you need to afford your education</td>
</tr>
<tr>
<td>Support For Learners</td>
<td>13a1</td>
<td>Frequency: Academic advising/planning</td>
</tr>
<tr>
<td>Student Effort</td>
<td>13h1</td>
<td>Frequency: Computer lab</td>
</tr>
</tbody>
</table>

Notes:

For Item(s) 4, often and very often responses are combined.

For Item(s) 9, quite a bit and very much responses are combined.

For Item(s) 13, sometimes and often responses are combined.
2012 CCSSE Special-Focus Items

The Center adds special-focus items to CCSSE each year to augment the core survey, helping participating colleges and the field at large to further explore fundamental areas of student engagement. The 2012 special-focus items continue to elicit new information about students’ experiences associated with promising educational practices such as early registration, orientation, freshman seminars, organized learning communities, and student success courses. Frequency results from the first five promising practices items for your college and the 2012 CCSSE promising practices respondents are displayed across pages 6 and 7.

Figure 5: During the current term at this college, I completed registration before the first class sessions(s).

Figure 6: The ONE response that best describes my experience with orientation when I first came to this college is...
Figure 7: During my first term at this college, I participated in a structured experience for new students (sometimes called a "freshman seminar" or "first-year experience").

Kapiolani Community College 2012 Respondents

![Pie chart showing participation in a freshman seminar or first-year experience.]

- 64.1% Yes, in my first term at this college
- 3.4% Yes, in my first AND in at least one other term at this college
- 3.5% Yes, but NOT in my first term at this college
- 29.1% No, I did not

Figure 8: During my first term at this college, I enrolled in an organized "learning community" (two or more courses that a group of students take together).

Kapiolani Community College 2012 Respondents

![Pie chart showing participation in a learning community.]

- 84.4% Yes, in my first term at this college
- 3.6% Yes, in my first AND in at least one other term at this college
- 4.2% Yes, but NOT in my first term at this college
- 7.8% No, I did not

Figure 9: During my first term at this college, I enrolled in a student success course (such as a student development, extended orientation, study skills, student life skills, or college success course).

Kapiolani Community College 2012 Respondents

![Pie chart showing participation in a student success course.]

- 87.3% Yes, in my first term at this college
- 2.9% Yes, in my first AND in at least one other term at this college
- 3.2% Yes, but NOT in my first term at this college
- 6.6% No, I did not
The Community College Faculty Survey of Student Engagement (CCFSSE), designed as a companion survey to CCSSE, elicits information from faculty about their teaching practices; the ways they spend their professional time, both in and out of class; and their perceptions regarding students’ educational experiences. CCFSSE data not only help participating colleges identify areas of strength, but also enable them to recognize challenges or gaps that may require further consideration. The CCFSSE promising practices results displayed below reveal how often full- and part-time faculty members assign selected group learning experiences. For colleges that did not administer CCFSSE, 2011-2012 respondent data are provided.

Figure10: How often during your selected course section do you ASSIGN group learning experiences that REQUIRE students to:

<table>
<thead>
<tr>
<th>Interaction</th>
<th>Full-time</th>
<th>Part-time</th>
<th>Full-time</th>
<th>Part-time</th>
<th>Full-time</th>
<th>Part-time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very often</td>
<td>22.5%</td>
<td>19.0%</td>
<td>4.9%</td>
<td>3.1%</td>
<td>3.3%</td>
<td>2.3%</td>
</tr>
<tr>
<td>Often</td>
<td>23.0%</td>
<td>21.2%</td>
<td>8.6%</td>
<td>6.2%</td>
<td>7.5%</td>
<td>5.2%</td>
</tr>
<tr>
<td>Sometimes</td>
<td>33.5%</td>
<td>34.4%</td>
<td>32.7%</td>
<td>27.2%</td>
<td>27.3%</td>
<td>22.7%</td>
</tr>
<tr>
<td>Never</td>
<td>20.9%</td>
<td>25.4%</td>
<td>53.8%</td>
<td>63.5%</td>
<td>61.9%</td>
<td>69.8%</td>
</tr>
</tbody>
</table>