

Spring 2021 Student Congress Survey Results





Student Congress & Office for Institutional Effectiveness
Data Contact: Kara Plamann Wagoner (karapw@hawaii.edu)
June 21, 2021

Congrats!
Meet your Student Congress representatives for the 2021-2022 academic year.



Jenny Brown **PRESIDENT**



Timothy Lum VICE PRESIDENT



Vea Aubrey Bumatay **SECRETARY**

Note: Each candidate had a majority vote to earn their seat. (n>300)

Context

From March 13th to April 8th, 2021, 506 students participated in the **Spring 2021 Student Congress Survey** via a link sent through campus email. That's 9% out of 5,792 students enrolled at Kapi'olani CC. Although the return rate is lower than previous semesters, results are still statistically significant, meaning our results are less likely the result of coincidence. We can say that our results would be within percentage points of the real population value of all students 95% of the time.

Mahalo to all survey participants for providing feedback that will help Student Congress and campus decision makers **support you** to the best of their ability.

Who took the survey?

2:3

Part-Time: Full-Time Student Ratio

The biggest mismatch in the data set compared to the general student population is the reversal of the part-time to full-time student ratio. In general, we have three part time students to every two full-time students. However, since full-time students spend more time interacting with the campus, they may be more likely to take a survey. N=186 (40%) Part-Time Students N=279 (60%) Full-Time Students 41 students skipped this question.

Age

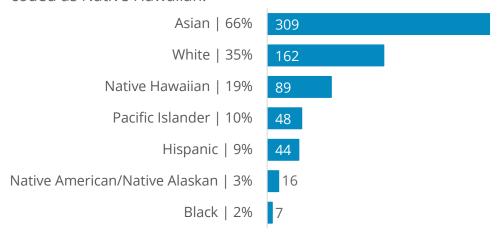
Most survey takers are **between 18 and 34** years old, matching our student population.

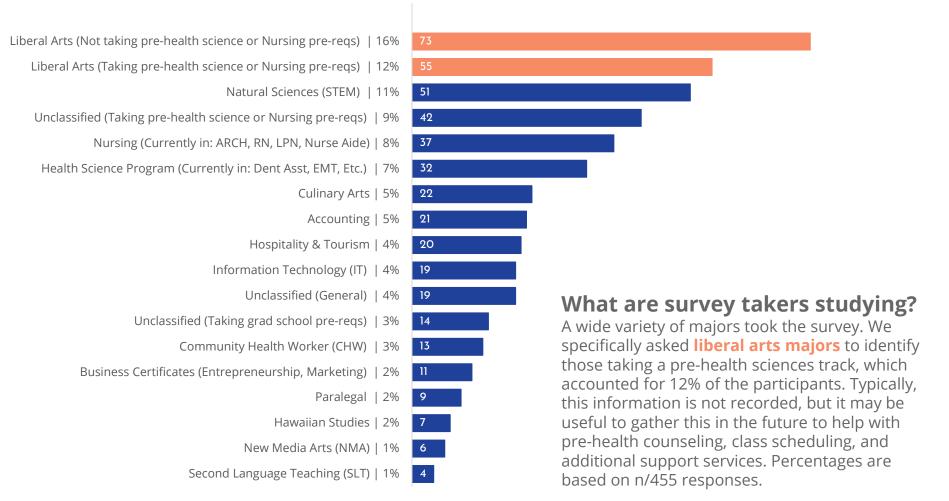
74% of Participants were female.

In spring 2021, 62% of the KCC population was female, so they are overrepresented in this survey.

Ethnicity

Our numbers differ from the typical data on ethnicity. Why is that? **Students could pick "all that apply."** Typically, in institutional data, if students pick more than one ethnicity, it will be classified as "mixed race." If students pick more than one ethnicity and include Native Hawaiian, it is automatically coded as Native Hawaiian.



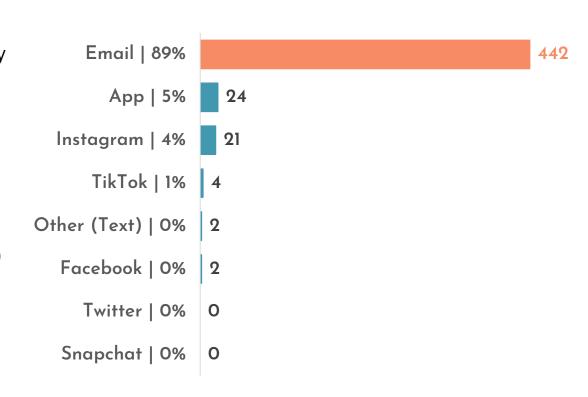


Find questions, answers, and commentary to survey items on pages 6-35.



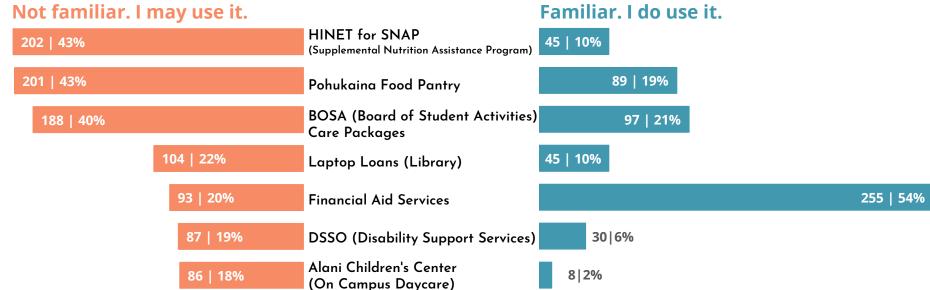
Q4. Which would be your most preferred way to receive KCC information electronically?

Respondents selected email as their primary preference to receive information. We can argue that the students received the link to this survey via email, so there will be a biased preference for that medium. However, this also aligns with the findings of the 2021 Student Communication Survey, which included a link in materials physically mailed to students. In that survey, 75% (n=190) of those 256 participants had heard of the survey through email compared to 29% (n=75) through physical mail. Furthermore, 81% (n=207) of those participants said email was their first choice to receive "information about Kapi'olani CC student support services, resources, and deadlines."



Q5. How familiar are you with the following services our campus provides to its students?

Four out of ten students were not familiar with HINET for SNAP, the Pohukaina Food Pantry, or the BOSA Care Packages, but may use those services now that they are aware. One in five students said the same for laptop loans, financial aid services, DSSO, and the Children's Center. A detailed table on page 37 contains the numbers and percentages for all categories, including those who are not familiar and won't use the services, as well as those who are familiar and do not use services. If Student Congress asks this question in the future, it will benefit from collecting email addresses in order to share lists with relevant stakeholders. For instance, if HINET received the list of 202 students interested in SNAP, it could check the eligibility status for those learners.



Q6. How stressful are the following factors for you as we continue into the spring semester?



Extremely Stressful

At least 1 out of 5 participants found the following to be extremely stressful: Money Problems
School Workload
Unreliable Internet

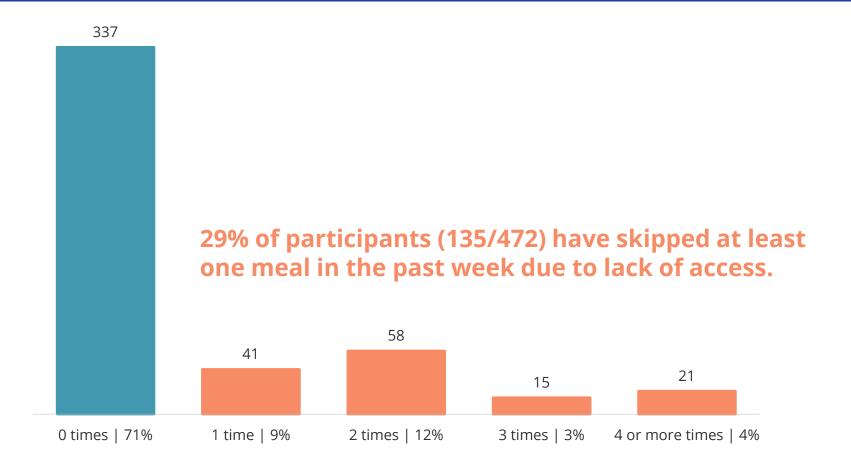
Not Stressful at All

At least 2 out 5 participants found the following not stressful at all: Reduced Tutoring Hours Class Times Communication with Instructors Family Relationships



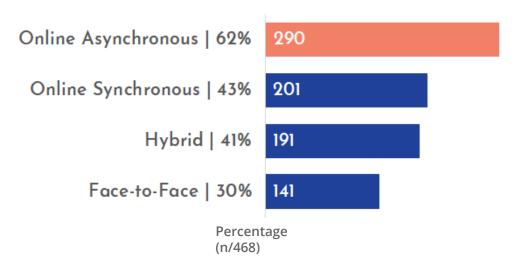


Q7. In the past week, how many meals did you miss because you didn't have access to food?



Q8. What are your preferred class methods for fall 2021? (Check all that apply.)

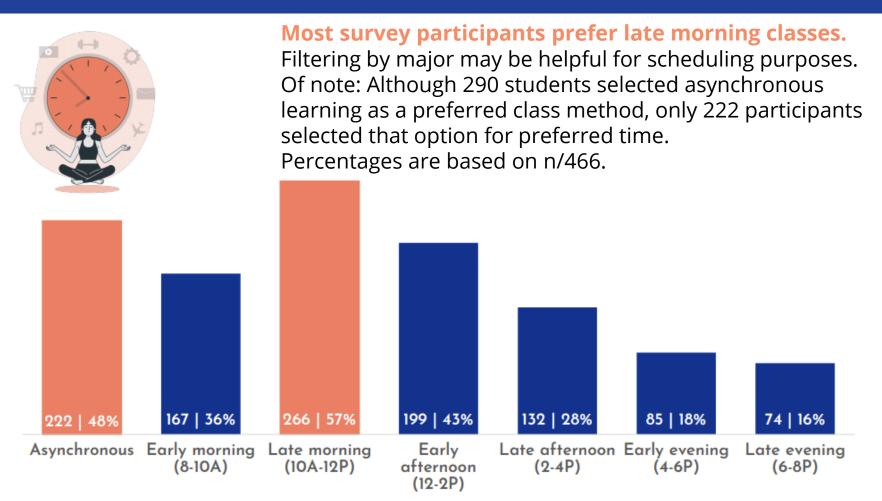
3 out of 5 participants selected online asynchronous as their preferred class modality. Preliminary feedback shows that this may be one of the more controversial findings. Comments have included that these results are "useless since the percentages add up to more than 100%" and "students who took the survey found it in email," implying that those savvy enough to take the survey would prefer a technological approach to learning. The percentages will be more than 100% since students could choose more than one option. Further research around this would include distributing this survey in other ways besides email (although that is the preferred method), as well as breaking down preference by major to help department chairs with planning for courses. In addition, OFIE will look at fill rates and enrollment numbers for online classes compared to face-to-face to check for any significant differences in patterns.



"I'd love more online (self paced)
options for classes - I'm a nontraditional student who works full
time in a ER and takes care of Covid
patients - I think it's easier for
everyone if I don't have to show up
in person for class"

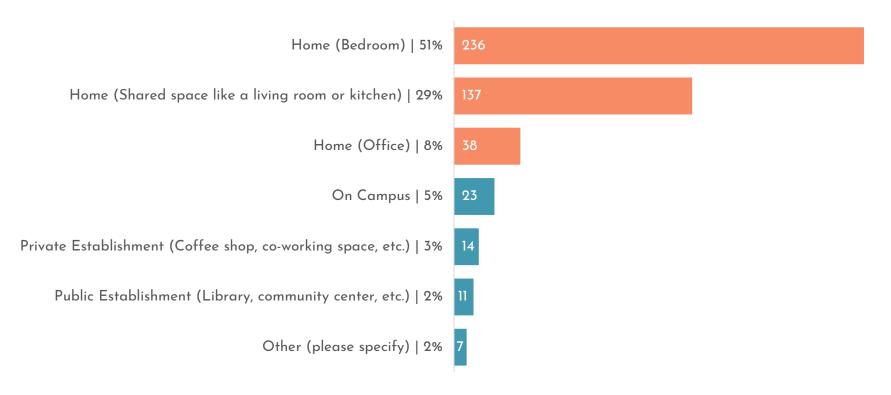
-- A student perspective (written in the open-ended portion of the survey)

Q9. What is your preferred time to take classes? (Check all that apply.)



Q10. What is your primary place to study?

88% of respondents study at home with the most students studying in their bedroom. How does a lack of dedicated space impact learning? What follows on the next slides are the reasons why students selected their responses, which have been thematically coded by Student Congress and OFIE.

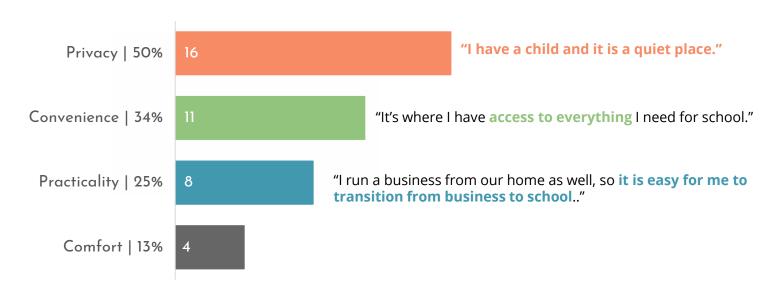


Why is your home bedroom your primary place to study?



^{*}Percentages are based on number of students who answered this question (n/197). Answers were coded with more than one theme, so percentages will total >100%.

Why is your **home office** your primary place to study?



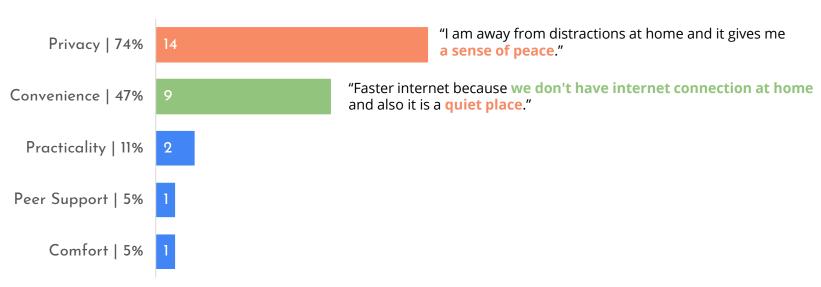
^{*}Percentages are based on number of students who answered this question (n/32). Answers were coded with more than one theme, so percentages will total >100%.

Why is your shared space at home your primary place to study?



^{*}Percentages are based on number of students who answered this question (n/119). Answers were coded with more than one theme, so percentages will total >100%.

Why is on campus your primary place to study?



^{*}Percentages are based on number of students who answered this question (n/19). Answers were coded with more than one theme, so percentages will total >100%.

Why is a public establishment your primary place to study?



^{*}Percentages are based on number of students who answered this question (n/8). Answers were coded with more than one theme, so percentages will total >100%.

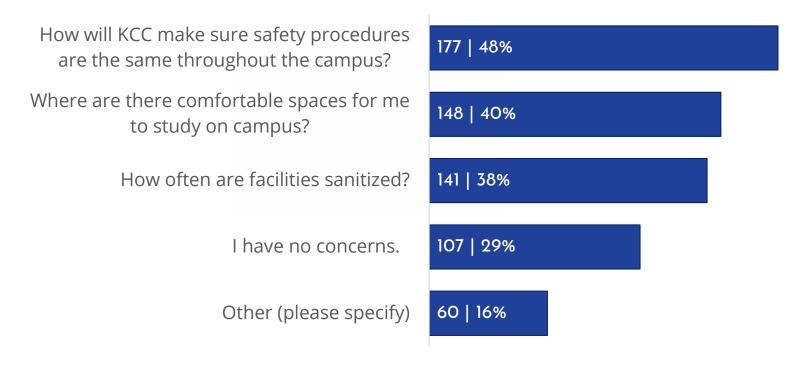
Seven students selected "other." Their reasons are listed below:

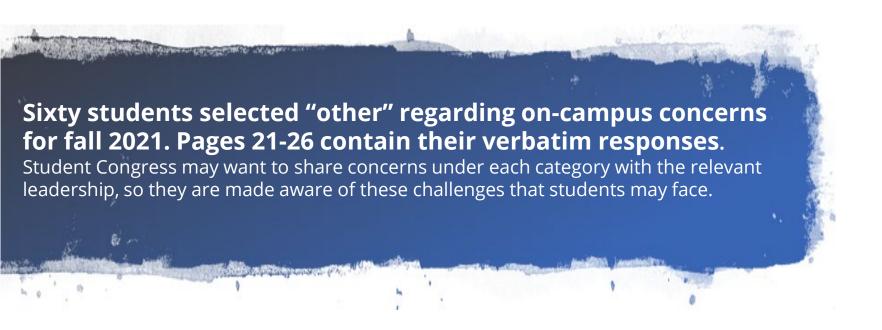
Study Space	Reason Why
Coffee shops *Should have been moved to "Public Spaces"	I can concentrate and it makes me focus more rather than being at home
Home - wherever my son is hanging out	He's my top priority, he doesn't like to stay in 1 room too long so I'm usually just following him around with my notes or laptop.
Lama Library	Helps me to focus on studying. If I ever need any kind of help, the librarians are super helpful.
Living room or coffee shop	Just to be able to have different spaces in my routine , to allow more motivation
On Campus and Home-shared space	I am on campus during the week at least 3-5 times a week and then I also study at home.
Parents Home	It relieves me of my distractions.
Work	I work nights and have quiet, uninterrupted time away from my family to study. I have a large desk and comfortable chair so I don't need many breaks.

Q13. What concerns do you have for fall 2021 on campus?

Eighty percent of survey takers (n=374) revealed that they will register for fall 2021 classes.

We asked what concerns they have for returning to campus in fall 2021. 370 students responded with the following. Percentages are based out of n/370. Students could select multiple answers, which is why the percentage total is greater than 100%.





Preference for Online Coursework or Currently Taking Courses Online (n=13)

All of the above if I have to go on campus. Main concern is if they will offer classes I need and if they will be online because I have kids that need attended to.

Are there sanitizer stations? Do all teachers have a standard for training on how to minimize giving/receiving handouts, student desk spacing, etc? Will the campus continue to support students with disabilities by allowing distance learning via zoom call if they are incapable of coming into class, but able to be present by call?

Being able to take online classes so I can also work

Even though the amount of COVID cases are low, It still isn't comfortable for me to be on campus at this time.

I hope there will be sustained/increased availability of asynchronous/online-only classes.

I plan on continuing online classes just because I'm still not comfortable

I plan to remain taking all my classes online as a safety precaution.

I will be attending distance courses

Offering asynchronous online classes. As a stay-at-home parent, it works best for me

The classes I have registered for are all online. none of them are offered in person. The thing that stresses me even more is the fact that they are synchronous with zoom meetings. I had issues the last semester with Zoom meeting because of my internet connection that I cannot afford to upgrade.

Will I be able to do online? Transportation is a huge issue for me.

Will I be able to take classes that are NOT asynchronous

Will not be on campus, I always take online courses

Academic Issues (n=11)

Class availability

Class rigor

Just passing the subjects..

Teachers just throw a website at you and don't teach.

The availability of late afternoon and evening classes

Whether there will be enough time slots given to meet professors in person

Who is teaching what course

Will certain courses that I register for be cancelled or put online in the case that COVID worsens again?

Will classes be online or in person

Will some courses I choose get canceled again.

Financial Issues (n=6)

Financial and time to study concerns.

Financial Stability and being able to pass courses while handling a full-time job.

Qualifying for financial aid.

The expenses of my tuition, since I have been financially impacted by COVID-19.

Why is the cost the same when we are online not in person, too expensive, not everyone in this world has money

Financial and Class Availability

COVID-19 Safety Concerns (n=6)

Contact with other students, other students not ahering to safety guidelines

How many classes will be physical and who will be vaccinated.

How will wearing masks, washing hands and keeping social distance enforced and guaranteed?

I don't trust that other students will take their health and safety seriously.

Maintaining social distancing (if still needed at that point)

Spread of covid19

Contact with other students, other students not adhering to safety guidelines

Student Advising Issues (n=4)

STAR path. wanting to know what other degree is out there for me

How to choose my class? What classes do I need to take?

How will the freshmen get used to campus, especially if they haven't been there for a while/before?

I'm new to the campus this year so I'm nervous about finding my way around for the first week or 2.

Preference for Face-to-Face Instruction (n=4)

If there will be in person classes

Taking more online classes. They have been extremely difficult on me, I'm not understanding the material as well as I have in person classes

That we won't be able to return to face-to-face

Will I be able to take in person classes again, and actually have a proper college experience where I can build relationships and aren't stuck at home?

If there will be in person classes

Taking more online classes. They have been extremely difficult on me, I'm not understanding the material as well as I have in person classes

That we won't be able to return to face-to-face

Preference to Not Wear a Facemask or Socially Distance (n=3)

I dont wanna have to wear a facemask anymore

I'm vaccinated. CDC guidance for fully vaccinated individuals is that masks are not required. If I have to abide by all pandemic precautions, why did I get vaccinated?

Will there ever be a time when we don't need to wear a face mask and social distance, I want to get back to normal.

Family (n=2)

Childcare

Missing family

General Safety (n=2)

Vagrants on campus especially in the evening

With the increase crime rate, how is KCC make sure campus security not just Covid-19 safety

Parking/Transportation (n=2)

Parking

Safe transportation

Miscellaneous Comments (n=8)

I will have one on-campus class. There is not enough information how and where the class will be conducted

Opening the library earlier. My online classes start at 8:30am

I have anxiety about being in close proximity to people for extended periods of time now. I also have allergies so I sneeze and blow my nose and I'm worried that it might make other anxious as well.

How Kcc will accommodate for study spaces indoors/outdoors

My desktop computer is now my main study resource and i can't bring that to campus with me

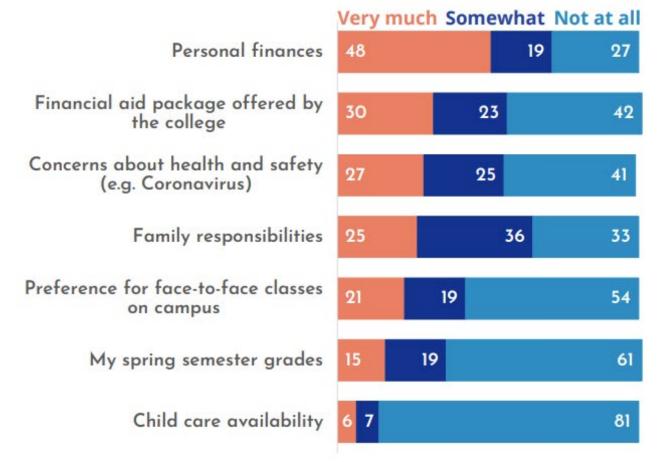
Returning to face-to-face classes, and people still being overly paranoid about COVID.

Time Management

Twenty percent of survey takers revealed that they were unsure or would not register for fall 2021 classes. We asked why and all 95 students responded...



Q: How much are the following factors affecting your decision about returning in the fall?





Academic Affairs (n=7)

I am a little frustrated with classes, even though it is asynchronous, it was not only my ONLY option, but there is limited support unless I bother them to teach the whole lesson in office hours or email them constantly. I am struggling with this very much.

I hope I there will be the summer biology (I and II) classes available so I can stay on schedule of completing my physical therapy school prerequisites.

I'd love to have Dance back on the classes available to take.

Some faculties and instructors do not do their job properly. I wonder where and how to report that.

Some professors are not quite eligible for professor position. They don't know how to make clear class materials and they are being too strict for nothing. I hope KCC have better qualities professors in Fall 2021

Would really like dance to be back up for classes to take.

Would your school be able to offer a cosmetology program? HCC has a great program, but they are not at all flexible with working adults.

Student Affairs (n=5)

Communication through email should be faster with counselors.

DSSO needs to be trained as they are currently making it difficult to access help/invalidating of psychiatric disorders.

I appreciate all of the care packages and food pantries you have all hosted/given throughout the pandemic. It's helped a lot with morale and with basic necessities I need.

Make tuition cheaper since everything is online

Why is financial aid so difficult to obtain?

Survey Design and Distribution Commentary (n=5)

Awesome survey. To the point and easy to navigate.

Could we use 'Caucasian' instead of 'white' on the race question on the survey. I feel since Trump the term 'white' has a negative connotation.

I think this was a great way to get students involved by sharing their thoughts about their education at KCC. Especially during this pandemic, times have been hard for many of us students and we all just want to make sure we're studying in a safe and healthy environment. I don't mind completing this survey mainly because it was short but yet it covered the main aspect of how things are bring dealt with during this time on/off campus. Stay safe!

none. great survey.

Please consider emailing surveys to students on a monthly basis to monitor student needs, issues, and concerns. Mahalo!

Campus Praise (n=5)

Great job KCC

I really love KCC. I think it has a great faculty and great student support, including lots of financial support options. Please continue to provide vegan options and to eliminate plastic waste from campus.

I think that the way you guys do your system and way of classes are great and I would continue doing what you do because it works.

KCC is a great school;)

Regardless of everything going on, the KCC is doing really well at keeping us updated with all the current event emails.

Student Context (n=4)

I am a first time student for this campus.

I want to get this giftcard:)

Uhm. I really like to graduate on time. I Hope I can do well on all of my subjects because I hope to graduate soon.

While I think that the student public transportation UPASS is a good deal for those that need/want it, but I do not believe the fee should be applied to all students. Let those that want it pay for it separately.

Preference for Online Classes (n=4)

I never thought I'd do well with 5 asynchronous classes on my plate, but take these classes made me learn how to manage my time and dedicate myself to school a lot more.

I would like to request fully online classes remain available post covid-19 pandemic.

I'd love more online (self paced) options for classes- Im a non traditional student who works full time in a ER and takes care of Covid patients - I think it's easier for everyone if I don't have to show up in person for class.

Please let me know if I can still take online because I like it more. It suits my situation.

Engagement Ideas (n=3)

Having Monopoly games

I hope there would be more chances for these gift cards to help lower the cost of my expenses for schooling.

It would be great if there was a website for students to share or exchange textbooks.

Issues with 30% tax for International Students (n=3)

30% percent taxes? Sic semper tyrannis, am I right?

On behalf of foreign students, maybe you should have mentioned on the very 1st page that this is 30% taxable. seems a bit unfair to them

The above statement about International Students i feel is unfair to those students. If you already know there will be a tax then it should be changed accordingly as such that all students have an equal chance of winning the SAME prize.

Preference for Face-to-Face Classes (n=2)

Are efforts being made to advocate for in-person classes again? It seems ridiculous that things like bars are open while colleges are closed down.

I would rather get covid then spend another year at home

Website Issues (n=1)

Big Mahalo for still continuing be the voice of students during these *insert over used word here* times, and still continue to pump out those emails!

One thing that I would like you folks to be aware of is to consider trying to revamp KCC's website

Campus Procedures (n=2)

I am not sure this is the right place to do that, but I want two things to change. If it can be delivered to the right place, I would be happy and I believe it makes a lot of student happy as well.

- 1) Now, international students have no choice for their health insurance. KCC forces them to choose the insurance, however, it is not good coverage. They used to choose whatever they want, depending their demand. UH system has great offer which is UH student plan from HMSA and I am wondering why KCC choses not-good health insurance for international students and force it. Some international student have health problem and/or health background, and in that case, they have to have two or more health insurance. It actually is big cost for them. International students should have the right to access health insurance whatever they want/need.
- 2) I am wondering why spring-grads are not announces an honor/valedictorian in graduation. Only summer-grads and fall-grads are called. I understand that spring-grads' grades are not fixed at the moment of graduation, however, spring-grads have no chance to be celebrate as a honor/valedictorian. For me, it does not make sense and it is not fair. I would like to change it somehow, and I want everyone who deserve to the honor should be announced in graduation. If it is impossible, KCC should tell it- means "if you graduate from KCC in spring, you have no chance to be announced- before they make choice.

can't wait for campus to fully open!



Mahalo nui for learning more about Kapi'olani CC students! We have reached the end of the survey results, but this is only the beginning of the conversation. How do we listen to the needs of our students and implement the changes they desire, address their concerns, and foster their growth and development?



Q4. Which would be your most preferred way to receive KCC information electronically?		
Answer Choices	Response Percent	Responses
	Skipped	11
	Answered	495
Email	89.29%	ó 442
Арр	4.85%	ó 24
Instagram	4.24%	ó 21
TikTok	0.81%	6 4
Facebook	0.40%	ó 2
Other (please specify)	0.40%	<u>5</u>
Snapchat	0.00%	6
Twitter	0.00%	Ó

Q5. How familiar are you with the following services our campus provi	des to its students?				
	Not familiar.	Not familiar.	Familiar.	Familiar.	
Answer Choices	I may use it.	l won't use it.	l do use it.	I do not use it.	Total
Pohukaina Food Pantry	201	87	89	93	470
HINET for SNAP (Supplemental Nutrition Assistance Program)	202	104	45	120	471
BOSA (Board of Student Activities) Care Packages	188	60	97	126	471
Financial Aid Services	93	20	255	101	469
DSSO (Disability Support Services)	87	188	30	161	466
Laptop Loans (Library)	104	112	45	210	471
Alani Children's Center (On Campus Daycare)	86	248	8	127	469
				Answered	474
				Skipped	32

Q6. How stressful are the following	factors for you as we	continue into the spri	ng semester?				
Answer Choices	Not Stressful at All	Somewhat Stressful	Stressfu	ıl	Extremely Stressful	Total	
Money Problems	41		169	131	132	473	
Family Relationships	188		170	66	48	472	
School Workload	47		185	135	101	468	
Personal Relationships	174		179	76	40	469	
Personal Concerns about Health and Safety (e.g. COVID-19)	100		184	110	78	472	
Communication with Instructors	192		174	77	28	471	
Space for Studying	193		139	75	65	472	
Class Times	209		163	62	38	472	
Reduced Tutoring Hours	282		121	31	36	470	
Reduced Course Offerings	164		151	100	52	467	
Unreliable Internet Connection	152		131	96	93	472	
						Answered	473
						Skipped	33

Q7. In the past week, how many meals did you miss because you didn't have access to food?				
	Response Percent	Responses		
0 times		71.40%	337	
1 time		8.69%	41	
2 times		12.29%	58	
3 times		3.18%	15	
4 or more times		4.45%	21	
	Answered		472	
	Skipped		34	

Q8. What are your preferred class methods for fall 2021? (Check all that apply.)		
Answer Choices	Response Percent	Responses
Online (Asynchronous - Self-paced approach)	61.97%	290
Online (Synchronous -Learner & instructor are at the same place as the same time)	42.95%	201
Hybrid (Some face-to-face and some online class time)	40.81%	191
Face-to-face	30.13%	141
	Answered	468
	Skipped	38

Q9. What is your preferred time to take class	es? (Check all t	hat apply.)		
	Response			
Answer Choices	Percent	Responses		
Asynchronous	47.64%	222		
Early morning (8 - 10 a.m.)	35.84%	167		
Late morning (10 a.m 12 p.m.)	57.08%	266		
Early afternoon (12 - 2 p.m.)	42.70%	199		
Late afternoon (2 - 4 p.m.)	28.33%	132		
Early evening (4 - 6 p.m.)	18.24%	85		
Late evening (6 - 8 p.m.)	15.88%	74		
	Answered	466		
	Skipped	40		
Q10. What is your primary place to study?				
Q 10. What is your primary place to study.	Response			
Answer Choices	Percent	Responses		
Home (Shared space like a living room or kitchen)	29.40%	5 137		
Home (Bedroom)	50.64%	236		
Home (Office)	8.15%	38		
On Campus	4.94%	23		
Private Establishment (Coffee shop, restaurant, co-working space, etc.)	3.00%	5 14		
Public Establishment (Library, community	3.00%	, 14		
center, etc.)	2.36%	11		
Other (please specify)	1.50%	7	Q11. Why is that your primary space?	,
	Answered	466	Answered	400
	Skipped	40	Skipped	106

Q12. Will you register for fall 2021 classes?			
Answer Choices	Response Percent	Responses	
Yes.	79.74%	374	
No.	4.69%	5 22	
It depends.	15.57%	73	
	Answered	469	
	Skipped	37	

Q13. What concerns do you have for	fall 2021 on campu	s?		
Answer Choices	Response Percent	Responses		
I have no concerns.	28.92%	107		
How often are facilities sanitized?	38.11%	141		
Where are there comfortable spaces for me to study on campus?	40.00%	148		
How will KCC make sure safety procedures are the same				
throughout the campus?	47.84%	177		
Other (please specify)	16.22%	60		
	Answered	370		
	Skipped	136		
*for students who answered "yes" in question 12.				

Q14. How much are the following factors affecting your decision about					
returning in the fall?					
			Very		
Answer Choices	Not at all	Somewhat	much	Total	
My spring semester grades	61	19	15	95	
Financial aid package offered by					
the college	42	. 23	30	95	
Personal finances	27	19	48	94	
Concerns about health and					
safety (e.g. Coronavirus)	41	25	27	93	
Preference for face-to-face					
classes on campus	54	. 19	21	94	
Child care availability	81	7	6	94	
Family responsibilities	33	36	25	94	
			Answered	95	
			Skipped	411	
*for students who answered "no" or "It depends" in question 12.					

Q15. Are you part-time or full-time st	udent?	
Answer Choices	Response Percent Re	sponses
Part-Time (Less than 12 credits)	40.00%	186
Full-Time (12 or more credits)	60.00%	279
	Answered	465
	Skipped	41
Q16. What is your gender identity?	Danasas	
Answer Choices	Response Percent Re	sponses
Male	24.79%	116
Female	73.50%	344
Non-binary	0.85%	4
Other (please specify)	0.85%	4
	Answered	468
	Skipped	38
Q21. Is there anything else you'd like thoughts here.	ke us to know? Sh	are your
Answered		109
		397

Q20 were email addresses for bookstore raffle. Q19 is on the next page.

Q17. What is your ethnic identity? (Check	all that app	ly.)
	Response	
Answer Choices	Percent	Responses
Asian	66.45%	309
Black	1.51%	7
Hispanic	9.46%	44
Native American/Native Alaskan	3.44%	16
Native Hawaiian	19.14%	89
Pacific Islander	10.32%	48
White	34.84%	162
Other (please specify)	4.95%	23
	Answered	465
	Skipped	41
Q18. How old are you?		
Answer Choices	Response Percent	Responses
Under 18	3.89%	18
18-24	44.28%	205
25-34	31.53%	146
35-44	12.10%	56
45-54	5.18%	24
55-64	2.59%	12
65+	0.43%	2
	Answered	463
	Skipped	43

Q19. What is your major?		
Answer Choices	Response Percent	Responses
Accounting	4.62%	21
Business Certificates (Entrepreneurship, Marketing)	2.42%	11
Community Health Worker (CHW)	2.86%	_
Culinary Arts	4.84%	22
Health Science Program (Currently in: Dent Asst, EMT, Med Asst, MLT, MICT, OTA, Rad		
Tech, Resp Care)	7.03%	
Hawaiian Studies Hospitality & Tourism	1.54% 4.40%	
Information Technology (IT)	4.18%	
Liberal Arts (Not taking pre-health science or Nursing pre-reqs)	16.04%	
Liberal Arts (Taking pre-health science or Nursing pre-reqs)	12.09%	
Natural Sciences (STEM) New Media Arts (NMA)	11.21% 1.32%	
New Media Arts (MMA)	1.52%	. 0
Non-Credit Program (CDHC, Massage, Optom Asst, Pharm Tech, Phlebotomy, PUA for DAs,		
Surg Tech)	0.00%	0
Nursing (Currently in: ARCH, RN, LPN, Nurse Aide)	8.13%	37
Paralegal	1.98%	
Second Language Teaching (SLT)	0.88%	
Unclassified (General)	4.18%	19
Unclassified (Taking grad school pre-reqs)	3.08%	14
Unclassified (Taking pre-health science or Nursing pre-reqs)	9.23%	42
	Answered	455
	Skipped	51